





Mr. Juan Pablo Ruiz Marchan, as Manager, representing Urbatek Ceramics S.A., certifies:

That the XTONE series, marketed by Urbatek Ceramics S. A, complies with the requirements established by the standard ISO 13006, (Ceramic tiles) including the appendices relating to the CE Marking.

That the totality of Urbatek Ceramics S.A.'s merchandising undergoes strict quality controls, tests carried out as per the protocols established in the ISO 10545 standard family, having to exceed the internally-marked specifications, which are more restrictive than the provisions of the reference rules.

That Urbatek Ceramics S.A. also ensures the quality of its products including the XTONE series through a management system certified by the standard UNE EN ISO 9001. Therefore, an added warranty is established, establishing a 10-year warranty for the XTONE series from the delivery of the goods.

This warranty is made only for its XTONE models provided that they comply with the following requirements:

- The quality of the material is described in public declarations through technical data sheets, labeling, and about the specific characteristics of the goods declared in the XTONE ceramic tiles contract.
- The supplied product will be in warranty as long as it has had a suitable use, for which it was intended; this information is indicated in our XTONE installation guides.
- It shall be in Warranty as long as the handling instructions (Unloading, handling, installation) indicated in our XTONE guides are followed.
- The action to claim compliance with the warranty will expire within three months of the end of the warranty period.
- This warranty exceeds the one established by "Law 23/2003 of July 10th, warranties in the sale of consumer goods"

## EXCLUSIONS.

Urbatek, S.A. 's extended 10-year warranty covers defects related to the intrinsic quality of the product and therefore does not cover the following situations:

- It does not cover defects due to an incorrect transformation of the pieces, improper installation or labor.
- Poor quality of the floor or wall due to settlement or poor installation layout.
- Omission or improper installation and wrong treatment of construction or expansion joints in the installed area.
- Natural disasters (earthquakes, hurricanes, landslides...)
- The warranty covers only the cost of materials, any cost associated with replacement of the materials, not inherent to the manufacture, including installation, electrical and plumbing work, is not covered.
- Non-product related accidents (fire, vandalism...)
- Impact of objects on the product.
- Bad faith of the insured or the purchaser of the product.
- Regular deterioration of the product due to its use.

## SCOPE.

The warranty shall cover the cost of the product supplied of the ceramics and its transport and does not cover:

- Damages or loss of profit.
- Facade or floor structures
- "Punitive and exemplary damages" of any kind whatsoever.
- Materials such as adhesives, grouts, expansion joints, or any element other than the material supplied.
- Urbatek's liability in claims by third parties shall not in any case exceed the purchase price of the supplied materials.
- It shall only apply when the materials supplied by Urbatek have been fully paid.

And for the record, we issue the present certificate, in Villareal (Castellón) on June 10, 2017



