



Resolve® System Care and Maintenance

With regular care and maintenance, your Herman Miller Resolve furniture will provide many years of superior performance and satisfaction. To maintain the quality of your Herman Miller product, please follow the cleaning procedures outlined here.

Resolve Canopy, Boundary Screen, Display Screen, and Rolling Screen Blankets

Normal Cleaning

Vacuum as needed, using an upholstery attachment.

Do not brush fabric or use a vacuum attachment with a rotary brush.

Brushing may permanently damage the nap or change the character of the fabric.

Do not over apply water or any liquid solution to fabric.

Excessive wetting of the fabric with any liquid solution may result in permanent damage to the material.

Do not twist or pull on frame while cleaning; such action may damage or alter shape of the frame.

If further cleaning is needed, dry-clean or spot clean fabric with a solvent cleaner.



Materials

Metal Components

Normal Cleaning

Wash coated metal surfaces with a soft cloth soaked in detergent and warm water; rinse thoroughly and dry.

Remove scuff marks from low-gloss coatings with pre-softened paste wax, following the manufacturer's instructions.

Remove scuff marks and scratches from high-gloss coatings using automotive polishing compounds, either liquid or paste.

After polishing, apply a pre-softened automotive pastewax to restore original sheen.

Do not use abrasive, acid, alcohol-based, or solvent-based cleaners; they may damage the paint finish.

Formcoat®

The Formcoat finishing process is a wood finishing process in which Herman Miller, Inc. powder coat paints medium density fiberboard (MDF). With these finishes, you are unable to see any of the features of the raw MDF.

Normal Cleaning

Wash with a soft cloth and a mixture of a mild detergent and warm water; wipe dry with a clean, soft cloth.

Avoid the following types of cleaning agents: Lysol cleaners, abrasive cleaners (Soft Scrub, Comet, etc.), and acetone based cleaners.

For spot cleaning, spray with Fantastik®, 409®, or Kleerdex Company's Kleer Off General Purpose Cleaner, wipe until dry with a clean, soft cloth.

To clean metal marring, use a product called ZUD, which will remove the metal marring without changing the gloss or color of your Formcoat product.

Caution: *Use proper care to minimize overspray on materials near Formcoat surfaces.*

Overspray on materials near Formcoat may cause permanent damage to the surface of those materials.

Please handle with care!

To avoid damage to Formcoat product, please follow these precautions:

Do not drag across carpet or floor.

Do not stand on the surface.

Use care when using sharp objects near the surface.

Note: Certain environments, such as laboratories or hospitals, are not well suited for Formcoat products due to the abnormally harsh chemicals that can reside in these areas and could damage the Formcoat finish.

Laminate

Normal Cleaning

Wash the laminate with a soft cloth and a solution of mild detergent and warm water.

Rinse thoroughly and dry with a soft cloth.

For minor repair of burns or other stubborn marks, apply a nonabrasive liquid kitchen cleanser with a soft cloth soaked in warm water.

Rub in the direction of the grain; use caution to avoid damaging the surface texture or gloss.

If no grain direction is visible, rub with a light, circular motion.

Do not use powdered abrasives or other harsh cleansers like hypochlorite bleach, hydrogen peroxide, nitric or hydrochloric acids, or lye; they may deface the surface and change the finish color.

Wood & Veneer

Normal Cleaning

Dust with a slightly damp, soft, lint-free cloth.

Wipe dry with a dry, soft cloth in the direction of the wood grain.

Once a Month

Clean the surface with a soft cloth dampened with a quality cleaner formulated for wood furniture.

Wipe the surface in the direction of the wood grain to remove dirt and fingerprints.

Wipe dry with a clean, dry cloth.

Twice a Year

Apply a good quality emulsion wax with a soft cloth.

Emulsion wax is clear and prevents fingerprints.

Do not use aerosol-powered cleaners, polishes, waxes, abrasive cleaners, or oily polishes.

Materials

Minor Repair of water rings, stains, and scratches

Rub the surface lightly in the direction of the wood grain using No. 000 steel wool.

Apply a scratch-removing polish with a color and value that simulate the veneer.

If the scratches are deep, consult a professional furniture refinisher.

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