

# Encore® BCF Lifetime Performance Warranty

(with ColorLoc® Plus Stain Resistant Technology)

EF Contract extend certain fiber warranties which cover products manufactured with Encore® BCF with ColorLoc® Plus technology. These warranties protect the original purchaser against performance deficiencies in specific categories. The length of time covered by each warranty listed below is for the useful life of the carpet, provided that (1) the carpet is installed in accordance with the our carpet installation instructions and (2) the carpet is maintained in accordance with our carpet maintenance instructions.

## Warranties

For carpet incorporating ColorLoc Plus technology, the following lifetime warranties apply:

**Stain Resist Warranty:** Carpet will resist permanent staining from both acid and disperse type stains.\* These stains include, but are not limited to, coffee, sodas, tea, wine, betadine, and ketchup.

**Colorfastness Warranty:** Carpet will not undergo a significant change in color due to exposure to light or atmospheric contaminants as tested under AATCC-16E and AATCC-129.

**Color Transfer (Wet/Dry):** Carpet will resist color transfer from wear or abrasion as measured by AATCC Test Method 165. Minimum rating of 4.5 or better will be met compared to AATCC 165 – Color Transfer Scale.

**Water Bleed:** Carpet will resist color change or bleeding as measured by AATCC Test Method 107. Minimum rating of 4.5 or better will be met.

**Bleach Resistant:** Carpet will resist bleed or color loss when exposed to oxidizing agents such as household bleach\*\*, benzoyl peroxide and hydrogen peroxide. When bleach is used, only mild solutions are approved: bleach should be diluted with water at a ratio of 5% chlorine bleach/95% water. See our maintenance instructions for complete details.

### Wear Warranty

Carpet will retain a minimum of 90% of its face fiber.

### Static Warranty

Carpet will retain permanent static protection below 3.5 kv as tested under AATCC-134.

## Exclusions

Exceptions include the following which are not the result of staining: appearance change due to pile distortion; damage from exposure to materials or contaminants which degrade or destroy nylon; damage resulting from non-EF Contract approved cleaning agents; general soiling; installation outdoors; exposure to parking lot dressing, coating, or sealer; exposure to body fluids; and carpet which has been subject to abnormal use or conditions.

In the unlikely event that our ColorLoc Plus technology fails to perform as warranted above and the stain cannot be removed, the exclusive remedy under this warranty shall be: we will pay freight, labor and the material cost of carpet up to 100 times the size of the stain based on our original invoiced price but not to exceed the total original invoice.

This warranty does not cover any disfigurement or damage caused by the following factors or equipment:

1. Unsatisfactory transit or improper storage.
2. Abnormal or improper use, such as athletic surfaces, outdoor installation, installation on stairs, or use other than a conventional floor covering.
3. Placing excessively heavy equipment on carpet.
4. Tears, burns, pulls, and cuts.
5. Improper cleaning agents, methods, or general soiling.
6. Failure to follow J+J Flooring Group/Pentz Commercial/EF Contract published installation guidelines or improper installation.
7. Athletic equipment such as roller blades, ski boots, or spiked athletic shoes, other than spikeless golf shoes.
8. Accidental flooding and acts of God.

\*Non-water based stains such as oils, salad dressings and other oil based compounds, if allowed to dry, will require the use of an approved mild detergent to emulsify the oils to prevent leaving an oily residue that may be colorless, but which may create soiling.

\*\*Use of bleach/water solution applies to carpet which contain Encore BCF Nylon that is purchased beginning 04/01/2015.