

Ten Year Limited Warranty

Action Bac

This warranty begins when the carpet product is installed by Masland authorized installation professionals in accordance with Masland Contract's current installation specifications, including the use of Masland Contract adhesives and seam sealers. Providing care recommendations are followed, the warranty continues for 10 years from the date of the original installation. The ten-year warranty is further defined as the ten-year period the carpet is owned and maintained by the original end-use purchaser. The basis of any warranty related claim is the original Masland Contract invoice or the original Masland Contract dealer invoice. If these specifications and procedures are not followed, a standard two-year warranty against manufacturing defects will be in effect as well as any further protection offered by the fiber producer.

Installation specifications and carpet care recommendations can be obtained from your dealer or Masland Contract Information Center at 1.888.633.4770, or on the Masland Contract web site at www.maslandcontract.com.

TUFT BIND

Masland Contract warrants that its standard performance latex broadloom will provide tuft bind strengths consistent with accepted industry standards for these SBR latex products. Any failure to perform with respect to acceptable tuft bind will be independently evaluated and the product replaced by Masland Contract if a product defect is responsible for substandard performance. Specific product and performance criteria may be noted and registered as part of this specific warranty.

EDGE RAVEL

Masland Contract warrants that under normal use, Masland Contract high performance latex products will not edge ravel. All seams must be properly sealed in strict accordance with Masland Contract installation guidelines.

BACKING INTEGRITY/DELAMINATION

Masland Contract warrants that, under normal use, the secondary backing on its standard performance broadloom will not delaminate.

STATIC PROTECTION

Masland Contract warrants that its standard performance broadloom will prevent static buildup in excess of 3.5 KV when tested using AATCC Test Method 134 at 70 degrees F at 20% R.H.

RADIANT PANEL

Masland Contract warrants that its standard performance broadloom is appropriately classified under all applicable fire codes for the specified end-use as tested under Test Method ASTM E-648.

SMOKE DENSITY

Masland Contract warrants that its standard performance broadloom will generate less than the generally accepted maximum rating of 450 specific optical density for smoke when tested in accordance with ASTM Test Method E-662 (NFPA 258).

NOTIFICATION OF CLAIMS AGAINST WARRANTY

All claims under this warranty must be submitted, in writing, to Masland Contract, P. O. Box 11467, Mobile, AL 36671.

OBLIGATIONS OF WARRANTOR

Masland Contract will, within ten working days of receipt of claim, designate a representative to inspect the standard performance and evaluate the warranty claim.

LIMITATIONS

Any portion of the Masland Contract standard performance broadloom not performing as stated will be repaired to conform to the warranty. If repair is not commercially practical, Masland Contract may, at its option, replace the affected carpet or refund the proportional purchase price for the affected area during the first two years. Masland Contract will pay the costs of the carpet, reasonable freight, and labor. Thereafter, Masland Contract will pay only the costs of the carpet and reasonable freight. Costs incurred for the moving of equipment, furnishings, partitions, and the like, that were installed over the Masland Contract standard performance product will be at the consumer's expense. Carpet installed on stairs or in areas subject to abnormal foot-traffic use (i.e., golf spikes, other spiked footwear, ski boots, and the like) is excluded.

Chair pads are required under roller caster chairs for this warranty to be in full effect. This warranty does not cover burns, cuts, fading, matting, pills, pulls, odor, soiling, staining, tears or damage due to improper installation or due to improper cleaning agents or methods. Incidental and consequential damages are not the responsibility of Masland Contract, and, to the extent permitted by law, are hereby excluded as to both property damage and personal injury. Replacement carpet will come only from current running-line standard performance products comparable to the warranted product.

IMPLIED WARRANTY RIGHTS

This ten-year warranty gives you specific legal rights and is in lieu of all other express or implied warranties. In certain states, you may also have implied warranty rights, including an implied warranty of merchantability or fitness for a particular purpose. In any event of a problem with warranty, service or performance, your rights under both the express and implied warranties may be enforceable in an appropriate court of law. These warranties apply only in the United States and Canada.