

## Care 12

SURFACE | iQ™  
WALLCOVERING

### SIQ CLEANING INSTRUCTIONS

As with any commercial grade quality product, proper care and routine maintenance of your wallcovering will safeguard your investment. Care taken will contribute to its original beauty and finish; thereby extending its useful life. Surface IQ Wallcoverings are finished with Aqua-Clear 2.6 protective topcoat for enhanced clean and wash ability.

The following general cleaning instructions should serve as a guide for normal maintenance practices.

- **General Cleaning**  
Ordinary dirt and smudges can be removed by using a mild soap, warm water and soft bristle brush if necessary to remove dirt from the crevices of deeply textured patterns. Clean from the bottom of the wall upward and allow to soak for several minutes. Rinse thoroughly from the top of the wall down using clean water and a clean sponge (change rinse water often). To dry SiQ wallcovering use a soft, lint free cloth or towel. Repeat, if necessary.
- **Special Cleaning Conditions**  
For more difficult stains that are only surface deep, the use of a stronger detergent such as Fantastic, Formula 409 or similar non-abrasive household cleaner. Isopropyl (rubbing) alcohol is accepted for ball point ink pen removal in combination with the use of a soft cloth. Limit exposure of alcohol to reduce chances of damage. It is always recommended that a test cleaning be performed in an inconspicuous area before subjecting the surface to any cleaner or solvent. Stain should be removed as quickly as possible to eliminate any possible reaction between the staining agent and wallcovering. Timeliness is especially important for removing stains that contain colorants or solvents such as ball point ink, lipstick, etc. Rub soiled area "gentle" from the outside edge towards the center to prevent further spreading of the stain.
- **Sanitizing Care**  
Determination and recommendation using sanitizing cleaning agents are always being tested for acceptance. We recommend either a dilute solution (5%) of chlorine bleach in water or the use of Clorox® Cleaner-Up for sanitization cleaning purposes. Always follow any written cleaner manufacturer instruction for use when incorporating these products into your maintenance schedule. It is important to limit the set time and dry the surface after sanitization is complete. Always, if other products are specified at your facility test a small inconspicuous area prior to cleaning to ensure there will be no damage to the wallcovering. Or simply contact manufacture for verification and testing using your specific cleaner.

**Never use abrasive cleansers, sharp objects, or steel wool as they can permanently ruin the surface. Do not use solvents such as acetone as they can remove and damage the topcoat finish.**

**Note: Never mix cleaning agents together – violent reactions can occur.**