

WARRANTY

The BOLYU Contract Ten Year Limited Warranty For Approved Products

Approved Products with the Following Backings:

- High Stitch Loc Unitary
- Double-Loc Unitary/Woven Secondary

BOLYU Contract Code A 6
BOLYU Contract Code A 7

WARRANTIES:

Delamination

BOLYU Contract warrants for ten years from date of installation that carpets backed with the above applicable backings will not delaminate.

Edge Ravel

BOLYU Contract warrants that under normal use this carpet will not edge ravel along seams ten years from date of installation of carpet. Seam sealer is required for additional protection at the seam.

Zippering

BOLYU Contract warrants that yarn will not pull out of the face of loop-pile carpets under normal use for ten years from date of installation of carpet. This portion of the warranty protects against insufficient tuft bind, whether carpet is dry or wet (as it might be during cleaning or as a result of a broken pipe or flood). BOLYU Contract offers this superior protection in lieu of tuft bind results, which vary considerably within a roll of carpet. This warranty protects you from yarn pulling out whether the tuft bind is under 20 lbs. or over 20 lbs.

Wear

BOLYU Contract warrants that not more than an average of 10% of the surface pile will wear away within 10 years of the original indoor installation of carpet (*stairs excluded*). Crushing, matting and soiling are not considered characteristics of wear. The extent of wear will be determined by an independent agency.

Static

BOLYU Contract warrants that the carpet will maintain a static propensity level of 3.5 kV or less for a period of ten years from the date of original purchase. Under this warranty, claims must be submitted in writing, describing the claimant's reasons for believing the carpet is faulty. BOLYU Contract reserves the right to conduct tests at the site. This warranty excludes any carpet that has been treated with any protective material by a party other than the manufacturer.

Exclusions

This warranty is not transferable, and it applies only to carpeting (*stairs excluded*) when failure is not attributable to improper installation, maintenance, cleaning agents or methods, tears, burns, pulls or cuts; use in a location of which carpeting is not intended or designed and is inappropriate; or any other cause or reason beyond manufacturer's control. Chair Pads are required. Failure to use manufacturer's recommended adhesives, sealers; maintenance and installation procedures could void all warranties.

Claims

If the product fails to perform as warranted, BOLYU Contract will, at its option, repair, replace the affected area. Replacement will include the cost of material, labor, and freight. Moving, replacing, disconnecting and reconnecting equipment is not included. Other direct, indirect, special, incidental and consequential damages are excluded, except in states whose laws do not allow such exclusions or limitations. Accordingly, such limitations or exclusions may not apply to you. This limited warranty gives you specific rights, and you may also have other rights, which vary, from state to state.

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