# Frequently Asked Questions

#### SANPARREL RIGID VINYL SHEET

What size sheets are available? Sheet comes in a standard 4' x 8' size and .040 and .060 thicknesses. .030, .080 and custom lengths and rolls are also available for an additional set-up charge.

Can I immediately install InPro sheet upon arrival? No. All InPro products should be acclimated to the interior environment for at least 24 hours (65° - 75° F).

How do I flatten the sheet if it comes in rolls? Reverse roll and lay flat. Never apply heat to the product.

Is it easy to install Sanparrel Rigid Vinyl Sheet? Most experienced contractors can easily apply Sanparrel to drywall. Follow installation instructions carefully when prepping, measuring, cutting and applying sheet material.

How do I cut Sanparrel Rigid Vinyl Sheet? You can score and snap with a utility blade or cut with tin snips or power saws.

How do I apply adhesive to the wall? When applying to drywall, make sure it is painted or primed, dry and clean of any dust or debris. Apply InPro Bond or XT2000 adhesive with InPro provided 1/8" V-Notch trowel to minimize waste. Wait until adhesive changes color, then apply sheet. When using 3M Fast Bond contact cement, use a roller and apply to the wall and back of sheet. Wait until both are completely dry to touch and carefully apply sheet to wall. Remove any adhesive residue immediately with a damp cloth.

Can I purchase adhesive to apply Sanparrel Rigid Vinyl Sheet locally? No. Use of any adhesive other than that supplied by InPro will void the Class A fire rating and warranty.

Can I seal the seams or must I use the divider bars? It is important to leave a 1/16" gap when butting sheet together to avoid expansion problems. IPC Vinylseal comes in all InPro Colors. Colors to complement Hallmark patterns and Woodland wood grains are also available. Two applications are recommended.

Can I use rigid Sanparrel on columns or radius conditions? Yes. .040" thick wall covering, 12" minimum radius can be field formed, 3M Fast Bond contact cement should be used.

Can .040" or .060" Sanparrel sheet be used smooth side out? Yes. However, we recommend using our Dual Sided Sheet that comes with a very slight texture.

How does direct sunlight affect Sanparrel Rigid Vinyl Sheet? Direct sunlight may cause the sheet to bubble from the changes in temperature.

Can I use rigid Sanparrel to protect my doors and door frames? Yes. InPro manufactures kickplates and doorframe guards, custom sized to fit any application.

### HANDRAILS AND WALL GUARDS

What lengths are available? Handrails and Wall Guards are supplied in 12-ft. lengths for easy handling throughout the facility. Northern Hardwoods are supplied in random lengths 8' – 16' unless ordered as pre-assembled (NH Handrails cut to size with wood returns applied. NH corners are cut to size with wood reverse mitered corners applied).

How high is it recommended to install handrails? ADA requires a height of 34" - 38". State and local requirements vary. Most applications are at 36".

How do I install handrail and wall guards around odd angles? InPro handrails offer standard 90° inside and outside corners. In some cases, factory fabricated 135° corners may be provided. For other odd angles, InPro recommends installing returns and end caps at the corners.

What do I do when I have a radius condition? Contact your InPro representative for assistance. A complete list of field formed and factory bent radius conditions are available for all products. Template Kits are available to easily measure your wall condition.

Can I use InPro Handrails on stairways? InPro does not recommend using our handrails along stairs.

Does InPro include hardware with its wall protection products? All interior wall protection products with the exception of our Rubber and NuTree products come with appropriate fasteners for installation. This includes handrails.

Are special fasteners required for different wall construction types? Yes. Identify the substrates (i.e. drywall, cement, metal and wood stud applications) and InPro will provide the appropriate fasteners.

Are the Northern Hardwoods wood rails always pre-finished? Northern Hardwoods handrails are available stained or unfinished per customer request. Custom stains to match existing areas can be matched.

Is it easy to line up and drill holes for dowels and brackets? Yes. Dowel guides are provided with every order.









## Frequently Asked Questions

### HANDRAILS AND WALL GUARDS CONTINUED.

What do I do if the wood stain varies from run to run or to return conditions? It is important to pre-match sections light to dark. Returns may appear darker or lighter depending on how they reflect light. All returns will fit on both left and right sides. Match these light to dark as well.

Are Northern Hardwoods wood rails easier to maintain than conventional wood rails? Many Northern Hardwoods handrails incorporate a wall guard to protect the wood from impact. It also comes standard with a durable UV-protective finish.

If I want to order pre-assembled Northern Hardwoods Handrail how do I calculate the lengths? A measurement form and detailed measurement instructions can be obtained by contacting your InPro sales representative. When measuring for pre-assembled orders, provide the exact length of the handrail from the outside edge of the return to outside edge of return. For inside/outside corners, measure to each corner and InPro will provide additional material to miter in the field.

What can I do to help prevent high risk patients from harming themselves? InPro offers a continuous bracket that seals off the back side of our 800 and 1200 handrail profiles.

How do I cut Nu-Tree Products? Nu-Tree Wall Guards cut easily using a circular saw. You can also apply a beveled edge using routers.

### **CORNER GUARDS**

Why should "regrind" (recycled Sanparrel) retainers be selected rather than aluminum retainers? Test results show regrind retainers resist more impact energy than aluminum retainers do.

What heights are available? 3', 4', 8', 9' and 12' are standard with most corner guards.

Are special angles available? Yes. InPro can bend corner guards 45° – 155°. For High Impact Corner Guards, flexible top caps can bend +- 22 ½°.

Why should I use an end cap at the bottom of surface mounted units? The caps prevent the cover from slipping up and down.

How far above the finished floor should a corner guard start? It's recommended that all guards start at the top of the cove base height to facilitate floor cleaning.

Must flush corner guards be floor to ceiling? No. Flush guards are available in partial heights utilizing special closure caps.

How do I install a flush mount retainer when cove base is required? Our flush retainer has a standard base unit for cove base to cover. Specify 4" or 6".

Can I apply Tape-On Corner Guards to Vinyl Wall Covering (VWC)? We recommend you purchase corner guards without tape and use PL Premium Caulking Adhesive.

