## **Care and Maintenance**

for Kwalu Seating





To ensure the durability and longevity that characterizes your Kwalu patented product, it is important to practice basic cleaning and care. Kwalu recommends you perform routine maintenance every thirty days to tighten glides and castors, check securing screws and bolts on seat pads and so on.

Users of our seating products should be advised of the following cleaning and scratch removal procedures:

## cleaning:

To clean all Kwalu seating products, use ordinary non-scouring commercial cleaning products (e.g. citrus based cleaners, Windex®).

## scratch removal:

- 1. To repair scuffs and light scratches follow these steps:
  - a. Rub area with **0000 Steel Wool** until smooth.
- 2. To repair deep scratches:
  - a. Sand area with 400 grit sandpaper.
  - b. Rub area with **0000 Steel Wool** until smooth.

## notes:

- Products requiring adjustments or showing signs of structural failure should be taken out of service immediately until the required adjustments or repairs are completed.
- Warranty may be voided if proper maintenance procedures are not followed.
- Cleaning agents that contain abrasives such as Ajax or Comet will scratch the finish and should not be used.
  Cleaners that contain aromatic or chlorinated hydrocarbons, ketones, or nitro compounds should not be used. The list of chemicals and substances mentioned above is not meant to be exhaustive. Customers can contact the Sales Department team for a complete list of substances that should not be applied to the finish of the frames.

