



# **Luxury Vinyl Tile 10-Year Commercial Warranty**

## **PRODUCTS**

Armstrong™ warrants its regular (first quality) NATURAL OPTIONS™ and NATURAL CREATIONS™ luxury vinyl tile flooring to be free from manufacturing defects for ten years from the date of purchase.

#### INSTALL ATION

Armstrong warrants the installation integrity of these products for ten years from the date of purchase. Installation integrity means that the products are installed according to the <u>Armstrong Guaranteed Installation Systems</u> manual, F-5061. The F-5061 manual is revised on a yearly basis, and floors must be installed according to the recommendations contained in the issue of F-5061 that is current and available at the time of installation.

## **WORKMANSHIP**

Armstrong does not warrant installers' workmanship. Workmanship errors should be addressed to the contractor who installed the floor. Your Armstrong commercial floor should be professionally installed by contractors who have demonstrated expertise in installing commercial floors.

## **TERMS**

**Within One Year**: If a defect covered by this warranty is reported to Armstrong in writing within one year of purchase, Armstrong will supply new material of the same or similar grade sufficient to repair or replace the defective material. Armstrong will also pay reasonable labor costs.

**Within Two Years**: If a defect covered by this warranty is reported to Armstrong in writing after one year but within two years of purchase, Armstrong will supply new material of the same or similar grade sufficient to repair or replace the defective material. Armstrong will also pay fifty percent of reasonable labor costs.

After Two Years: If a defect covered by this warranty is reported to Armstrong in writing after two years but within ten years of purchase, Armstrong will supply new material of the same or similar grade sufficient to repair or replace the defective material. Armstrong will not pay labor costs.

Armstrong will not pay labor costs to repair or replace material with defects that were apparent before or at the time of installation.

# **EXCLUSIONS**

The following are not covered by this warranty:

- Improper installation.
- Differences in color between products and samples or photographs.
- Indentation from improper loading including high heels, spiked shoes, rolling loads, chairs or other furniture not using floor protectors.
- Discoloration.
- Failure of the floor to adhere to the subfloor due to, for example, moisture, alkaline or hydrostatic pressure from the subfloor.
- Inappropriate end-user activities.

THERE ARE NO WARRANTIES BEYOND THIS EXPRESS WARRANTY. ALL OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED.

ARMSTRONG EXCLUDES ANY LIABILITY FOR LOST PROFITS OR ANY OTHER INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES. THE REMEDIES CONTAINED HEREIN ARE THE ONLY REMEDIES AVAILABLE FOR BREACH OF THIS WARRANTY.

# **WARRANTY OWNER**

This warranty extends only to the original end-user.

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